

## Discrimination is Against the Law

Flagler Hospital, and its subsidiaries and affiliates, comply with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. We do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

### Flagler Hospital:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
    - Qualified sign language interpreters
    - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
- Qualified Interpreters
  - Information written in other languages

If you need these services, contact Ronald Gross, RN, at the address and telephone number below.

If you believe that Flagler Hospital or any of its subsidiaries and affiliates has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

**Ronald Gross, RN**  
Flagler Hospital, Inc.  
Anderson-Gibbs Building Suite 106  
400 Health Park Blvd., Saint Augustine, FL 32086  
Phone: 1-904-819-4667, Fax: 904-819-4944  
[Email: ronald.gross@flaglerhospital.org](mailto:ronald.gross@flaglerhospital.org)

You can file grievance in person or by mail, fax, or email. If you need help filing a grievance, Ronald Gross, RN is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building, Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at:

<http://www.hhs.gov/ocr/office/file/index.html>

**(English)** If you or someone you're helping has questions about Flagler Hospital, you have the right to get help and information in your language at no cost. To talk to or arrange for an interpreter, call **1-904-819-4667**.

**(Spanish)** Español, Atención: si no habla inglés, los servicios de asistencia de idiomas, sin costo, están disponibles para usted. Llame al **904-819-4667**

**(Creole)** ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele **904-819-4667**

**(Chinese)** 中文, 注意: 如果您不会说英语, 您可以免费获得语言帮助服务。电话: **904-819-4667**

**(Vietnamese)** Tiếng Việt, Chú ý: Nếu bạn không nói được tiếng Anh, các dịch vụ trợ giúp ngôn ngữ, miễn phí, có sẵn cho bạn. Gọi: **904-819-4667**

**(Korean)** 한국어, 주의: 영어를 할 줄 모른다면 무료로 언어 지원 서비스를 이용할 수 있습니다. 전화: **904-819-4667**

**(Tagalog)** Filipino, Pansinin: Kung hindi ka nagsasalita ng Ingles, ang mga serbisyong tulong sa wika, nang libre, ay magagamit mo. Tawag: **904-819-4667**

**(Russian)** Русский, Внимание: Если вы не владеете английским языком, вам могут бесплатно пользоваться услуги языковой поддержки. Вызов: **904-819-4667**

**(Polish)** Polski, Uwaga: Jeśli nie mówisz po angielsku, usługi pomocy językowej, bezpłatnie, są dostępne dla ciebie. Call: **904-819-4667**

**(French)** Français, Attention: Si vous ne parlez pas anglais, des services d'assistance linguistique, gratuits, sont à votre disposition. Appelez **904-819-4667**

**(Portuguese)** Português, Atenção: se você não fala inglês, os serviços de assistência linguística, gratuitamente, estão disponíveis para você. Ligue: **904-819-4667**

**(Italian)** Italiano, Attenzione: se non parli inglese, i servizi di assistenza linguistica, gratuiti, sono a tua disposizione. Chiama: **904-819-4667**

**(German)** Deutsch, Achtung: Wenn Sie kein Englisch sprechen, stehen Ihnen kostenlose Sprachassistentendienste zur Verfügung. Anruf: **904-819-4667**

**(Arabic)** خدمات العربية، الإهتمام: إذا كنت لا تتحدث اللغة الإنجليزية، الخدمات العربية، الإهتمام: إذا كنت لا تتحدث اللغة الإنجليزية، مجاناً، متاحة لك. الاتصال: **904-819-4667**

**(Gujarati)** ગુજરાતી, ધ્યાન: જો તમે ઇંગ્લીશ બોલતા નથી, તો ભાષા સહાય સેવાઓ મફત છે, તમારા માટે ઉપલબ્ધ છે. કોલ કરો: **904-819-4667**

**(Thai)** ี้น: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร **904-819-4667**