

2016 ANNUAL REPORT
ON PHILANTHROPY





FLAGLER HOSPITAL
ERECTED 1888
INCORPORATED 1905

Thank You for Supporting Flagler Health Care Foundation

Dear Friends of Flagler Health Care Foundation,

First and foremost, we thank you for being part of the Flagler Hospital family as we continue our journey to become a national model for community-based care. Amid the challenges of a dynamic and transforming healthcare industry, we began the current fiscal year here in St. Augustine with the arrival of Hurricane Matthew. Many people say that a crisis reveals true character - and this proved true last fall. Like never before, friends, neighbors, co-workers and strangers rallied together under the banner "St. Augustine Strong" to bring our city back to life. Flagler Hospital's commitment to put our patients and community first was also affirmed through this disaster, as we ensured seamless care for more than 160 patients who were still inside our walls when the eye of Hurricane Matthew struck. Two shifts of staff, physicians from across all specialties, along with hundreds of spouses and children, weathered the storm over several days with us so we could keep our emergency doors open and our inpatients safe. Today, many of us are still working to rebuild and are just now arriving at a point of normalcy. We learned through all this that we are indeed a resilient community that takes care of one another in the face of a challenge.

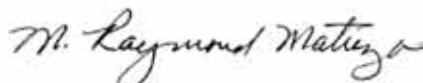
Flagler Hospital has been caring for our community for more than 128 years. Our role continues to evolve as we extend our services beyond the hospital's walls to treat patients not only when they are sick but also strive to keep area residents well. Recently, St. Johns County was named the healthiest county in our state for the sixth year in a row. This reflects a culture of collaboration and the passion that local agencies and community leaders like you have for improving the quality of life where we live and work. The role of Flagler Health Care Foundation is to bridge the needs of patients with those who have the capacity to meet those needs.

This annual report is structured around the strategic priorities of Flagler Hospital. In each section, we highlight important initiatives where Flagler Health Care Foundation is working to strategically support the work of Flagler Hospital. Together, just as demonstrated through Hurricane Matthew, we will continue to care for our community. On behalf of the leadership of Flagler Hospital and Flagler Health Care Foundation, we thank you.

Sincerely,



Joseph Gordy, President & CEO
FLAGLER HOSPITAL



Raymond Matusza, Chairman
FLAGLER HEALTH CARE FOUNDATION, INC.



Heather Allen, Executive Director
FLAGLER HEALTH CARE FOUNDATION, INC.



L to R: Ray Matusza, Heather Allen and Joseph Gordy

Mission Statement

Flagler Health Care Foundation's mission is to financially support Flagler Hospital's goal of providing the best patient experience with the best staff and the best equipment.

Board of Trustees

| | | |
|-----------------------------------|---------------------|-----------------------|
| Ray Matuza* – Chairman | Andrew DiFeo* | Norm Nelson |
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Heather Allen, CFRE, Executive Director
Michael Bowen, Assistant Director
Katie Lay, Stewardship & Donor Relations Manager



Flagler Health Care Foundation manages a variety of designated funds. Donors can choose the fund they wish to benefit with their gift or they can designate their gift to be used where it is most needed.

General Contributions Fund

Bariatric Surgery Fund

Cancer Fund

Cancer Patient Emergency Fund

Clark & Alice Alger Tranquility Garden Fund

Emergency Care Center Fund

-Supported by the Marsh Creek Connectors

Employee Emergency Fund

Facial Rejuvenation Centre Foundation for Skin Cancer

Florence Nightingale Garden Fund

Florence Nightingale Nursing Education Fund

Heart Program Fund

Joanne Arnett Tutschek Fund

Neonatal Intensive Care Unit Fund

-Supported by the North Shore Connectors

Patient Care Fund

Patrick S. Nelson Memorial Fund for Behavioral Health Services

Pediatric Orthopaedic Fund

-Supported by Orthopaedic Associates of St. Augustine

Renal Care Fund

Please note that in an effort to reduce printing costs, the Foundation has elected not to print our donor lists in this annual report.



Flagler Health Care Foundation *Connecting to the Community*





Philanthropic Revenue

includes all philanthropic revenue to Flagler Hospital



Acting as a Complete
Health System
Comprised of
Preferred Providers



1,900
full-time
employees

ST. JOHNS COUNTY'S
LARGEST PRIVATE EMPLOYER

25 5-Star
ratings from
Healthgrades

256
community
physicians

2016 approximate figures

Brooks Rehabilitation Grant

In 2012, Brooks Rehabilitation approved a grant to be paid over the course of six years to Flagler Hospital. The purpose of the donation is to support improvements in patient care in the community, with an emphasis on transitions in care and the reduction of ER visits and hospital readmissions.

Thanks to support from the Brooks Rehabilitation grant, the Care Coordination program managed by First Coast Health Alliance has reshaped healthcare for many local residents. The program focuses on the rising risk population, such as patients with poorly-controlled diabetes who are likely to progress to a high-risk status and suffer poor outcomes. Inter-professional care teams are being put into place with a primary care office at their center, and each team will include a patient's physician, RN, social worker, pharmacist, and others to develop a shared care plan for each individual and to seamlessly coordinate care transitions, ensuring the best outcome for patients and dramatically reducing readmission rates.

The Care Coordination program provides for the health of individuals and populations outside the acute care walls of the hospital, with modules to help patients with diabetes management, palliative care, behavioral health, and transitional care.



“Collaboration across disciplines and throughout the continuum of care is key to achieving the best outcomes for our patients. Our care coordination program is helping patients learn new strategies to better manage their health conditions, return to the hospital less often, and ultimately improve their quality of life.”

-Jason Barrett
President of Flagler Hospital

Becoming our
Community's Partner
for Population Health



1,100,000
lab tests

141,000
radiology
exams

1,550
babies
born

2016 approximate figures

The Hurricane Matthew Employee Emergency Fund

After Hurricane Matthew rapidly strengthened and dramatically affected the coasts of Florida, Georgia and South Carolina in October 2016, St. Augustine residents were left with devastation in its wake. Immediately following the storm, Flagler Hospital recognized that many employees were in need of assistance as part of the recovery process. To address this, Joe Gordy and the hospital's administration established a special Hurricane Matthew Employee Emergency Fund.

Through this program, grants were issued to 267 hospital employees impacted by Hurricane Matthew, resulting in a total of nearly \$180,000 being distributed. The hospital also produced custom T-shirts with a "#STAAstrong" slogan to help rally support and unity among team members. Anyone who made a donation to the Hurricane Matthew Employee Emergency Fund received a T-shirt. In the weeks following the storm, hospital team members also donated their time to help many community organizations and families affected by the storm.



"Flagler Hospital is fortunate to have an amazing team of caring and compassionate people. The response during and after the hurricane demonstrates this, and we are proud to have been able to help many team members after the storm."

-Joe Gordy
President and CEO

Being Recognized as the
Region's Highest Quality
System at the Best Value



14,000
inpatients

16,000
surgical
cases

59,000
ER visits

2016 approximate figures

New Equipment for Radiation Treatment

Construction is underway to expand the hospital's on-campus Imaging Center by a 6,000 square feet to accommodate a radiation treatment program, and in 2016 Flagler Health Care Foundation contributed \$1 million toward the purchase of a PET scanner for this new area.

Positron Emission Tomography (PET) is a type of nuclear medicine imaging that uses small amounts of radioactive materials called radiotracers, a computer, and a special camera to evaluate organ and tissue function. To help detect the onset of disease, such as cancer, before it is evident from other imaging tests, a PET scan identifies changes in the body on a cellular level. The scan measures a variety of key body functions such as blood flow, oxygen use and glucose metabolism, and this information is interpreted by physicians to evaluate how well a patient's organs and tissues are functioning. PET scans can determine if cancer has spread to another area of the body, as well as measure how effective a cancer therapy treatment plan has been.

The radiation treatment program is scheduled to be in place in the Fall of 2017.



"The development of a radiation treatment program here is part of Flagler Hospital's commitment to providing the best patient experience. Early detection, and in turn early treatment, can help save lives."

-Chris Schmidt, ARNP, MSN, CEN
Chief Operating Officer

Meeting our Mission
to Always Put the
Patient First



192
babies treated
in NICU

204,340
patient meals
delivered by Food Services

450
dialysis
treatments

2016 approximate figures

NICVIEW Launches at Flagler Hospital

When a local couple welcomed their third child seven weeks early in January, they knew the Neonatal Intensive Care Unit (NICU) at Flagler Hospital was a good place for their daughter to be. She would be cared for by highly-trained nurses until she was strong enough to go home. Two days after giving birth, the mother unexpectedly needed emergency abdominal surgery, placing her on the 8th floor of the hospital following the operation and making visits to her new daughter on the 2nd floor impossible during recovery.

Fortunately, the NICVIEW web camera system by Natus had been installed in the Flagler Hospital NICU earlier that month, thanks to contributions from the North Shore Connectors to Flagler Health Care Foundation.

The camera system consists of a small, unobtrusive camera placed at designated bed spaces in the NICU. Transmissions are encrypted and password-protected, and this program allows parents the option to monitor their babies using a cell phone or tablet for those rare times when they may not be able to stay at the child's bedside. This technology allows parents, like the mother who had emergency surgery, to view their infant in real-time, 24/7, through a secure online portal when they can't visit in person.



"The NICVIEW system is now part of the NICU's family-centered care approach to healthcare, and it provides reassurance and trust for our youngest patients' parents and their families."

-Mary Mantese, DNP, RN, CENP
Chief Nursing Officer



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