MISSION STATEMENT:
Flagler Health Care Foundation’s mission is to financially support Flagler Hospital’s goal of providing the best patient experience with the best staff and the best equipment.

Dear Friends of Flagler Health Care Foundation,

World-Class Care Close to Home. Your local philanthropy makes a difference. These statements are much more than simple headlines. They are an expression of the core values that are highlighted through grateful patient stories embodied in this annual report to the community.

Flagler Health Care Foundation has a strong legacy of philanthropic support, which is evidenced in our physical infrastructure, innovative technology, and education investments, all working in harmony to enhance local healthcare delivery. Loyal donors, community groups with shared commitment to Flagler Hospital, and hundreds of special event participants demonstrate their commitment to preeminent local healthcare every day. It is time to raise the bar again.

The role of Flagler Health Care Foundation is now more instrumental than ever. The population growth rate in St. Johns County, higher acuity in patients, and rising levels of charity care utilization are creating a more significant strain on the healthcare delivery model. Here we have a chance to make a true difference in the lives of others. Our mission is simple: we bring together caring people who want to lead change, and we put their resources of time and treasure to work. If you are sharing in this publication, we see you as a powerful ally.

Take a moment to be proud and inspired by the grateful patient stories shared in this publication. These are real patients with real outcomes that were made possible by you. The patients and their families are grateful. Spread the word. On behalf of the leadership of Flagler Hospital and Flagler Health Care Foundation, we thank you. Together we will continue to ensure delivery of World-Class Care Close to Home.

Sincerely,

Joseph Gordy
PRESIDENT AND CEO
FLAGLER HOSPITAL

Ray Matuza
CHAIRMAN
FLAGLER HEALTH CARE FOUNDATION, INC.

Heather Allen
EXECUTIVE DIRECTOR
FLAGLER HEALTH CARE FOUNDATION, INC.

OUR STAFF:
Heather Allen, CFRE, Executive Director
Michael Bowen, Database Coordinator
Katie Lay, Fundraising Manager

BACK ROW: Skip Rendall, Bill Kopf, Len Tucker, Ray Matuza and Jim Coomes | MIDDLE ROW: Heather Allen, Christine Chapman, Meg DiBiella, Len Weeks, Dr. Gregory Oxford, Brad Cooper, Scott Nelson, Susanne Brown, Jean Tolina, and Mark O’Shea | FRONT ROW: Elena Leguerreis, Dr. Tevshel Hossain, Art O’Connell, Jennifer Koppman, Bill Mignon, Sue Lane and Michelle Grobman | NOT PICTURED: Katherine Batenhorst, Jane Boles, Stella Brown, Catherine Barthardt, Michael A. Davis, Andrew DiFeo, John Gebert, Melissa S. Kauttu, Dr. Derek Muehrcke, Brendan O’Connell, Dr. Reuben Plant, Jr., Dr. William Platko and Dr. Bruce Witten

L TO R: Ray Matuza, Heather Allen and Joseph Gordy.
FUND LISTING
Flagler Health Care Foundation manages a variety of designated funds. Donors can choose the fund they wish to benefit with their gift, or they can designate their gift to be used where it is most needed.

General Contributions Fund
Donations marked for this fund are used wherever they are needed most or to provide benevolent care, as determined by hospital administration.

Bariatric Surgery Fund
The purpose of this fund is to assist patients who do not have full financial means with their goal of achieving good health.

Cancer Fund
The Cancer Fund dedicates contributions to the support of the Cancer Education and Support Center (CESC) at Flagler Hospital, as well as to the support of a Breast Cancer Patient Navigator. FAMILIES can visit the CESC for support groups, educational materials and other information regarding a cancer diagnosis.

Cancer Patient Emergency Fund
Cancer patients undergoing treatment or being seen by Flagler Hospital physicians can apply for assistance with various financial needs, such as utility bills, medications, equipment and more.

Clark & Alice Alger Tranquility Garden Fund
This fund helps with the support of the Tranquility Garden, which provides a peaceful place for patients, families, hospital staff and volunteers.

Emergency Care Center Fund
Flagler Hospital’s 48-bed Emergency Care Center includes state-of-the-art imaging and testing capabilities and immediate access to Flagler Hospital’s nationally recognized heart and stroke centers, which provide all aspects of interventional care. Our board-certified emergency physicians, registered nurses, nurse practitioners, physician assistants, and technicians are all specially trained in emergency medicine and are committed to providing you with compassionate, quality, clinical care, 24 hours a day, 7 days a week.

Employee Emergency Fund
The Employee Emergency Fund provides immediate financial assistance in the form of a grant or loan to Flagler Hospital employees who have experienced an emergency and/or catastrophic event. The intent is to assist the employee who has been a victim of unforeseen circumstances over which he/she has little or no control.

Facial Rejuvenation Centre Foundation for Skin Cancer
The purpose of this fund is to assist St. Johns County residents with procedures to treat skin cancer when they lack insurance or other financial means to pay.

Heart Program Fund
The doors to the Heart Center at Flagler Hospital opened in September 2004, and since then it has been known as a Center of Excellence serving St. Johns County residents and visitors. The Heart Center has saved thousands of lives and helped thousands of cardiac patients have a better quality of life.

Joanne Arnett Tutschek Fund
Joanne Arnett Tutschek, a cancer survivor for many years, gave generously of her time and resources for the battle against breast cancer. After her passing, the Joanne Arnett Tutschek Fund was established by her loving family and loyal friends through Flagler Health Care Foundation. The fund provides grants for important breast cancer diagnostic programs at Flagler Hospital to patients without insurance or the financial means to pay.

Neonatal Intensive Care Unit Fund
All expectant parents hope for a full-term, healthy baby, but sometimes complications arise. The focus of the NICU at Flagler Hospital is to meet the needs of the entire family in a supportive environment. The NICU Fund helps the NICU team meet those needs.

Patient Care Fund
This fund provides grants for medical services and/or supplies for current or previous patients of Flagler Hospital who have no insurance or other financial means to pay.

Patrick S. Nelson Memorial Fund
The Patrick S. Nelson Memorial Fund provides grants for the Mental Health Services Department at Flagler Hospital to develop, provide and support mental health outpatient treatment for patients with depression, psychosis and other serious mental disorders who have no financial resources to pay for the services.

Pediatric Orthopaedic Fund
This fund, designed to help families without insurance or with limited financial resources when their children require essential orthopaedic care, was established by Orthopaedic Associates of St. Augustine.

Renal Care Fund
This fund supports the purchase of equipment and resources for the Renal Care Center, located on the 7th floor at Flagler Hospital. This unit provides support, guidance and education for patients and their families, allowing for the best clinical outcomes and ongoing quality of life.

Please note that in an effort to reduce printing costs, the Foundation has elected not to print our donor lists in this annual report. Donor lists will be available through the Foundation website soon at FlaglerHealthCareFoundation.org.
### Contribution Revenue

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<th>Year</th>
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<th>2011</th>
<th>2012</th>
<th>2013</th>
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<td>866,034.00</td>
<td>813,210.00</td>
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### Assets

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<th>2013</th>
<th>2014</th>
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<td>CASH</td>
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<td>OTHER</td>
<td>(12,317)</td>
<td>(10,275)</td>
<td>(32,664)</td>
<td>28,358</td>
<td>(40,761)</td>
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<td>25,719,363</td>
<td>28,356,798</td>
<td>31,419,960</td>
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Doug Wolfe was born right here in St. Augustine, 77 years ago, at Flagler Hospital when it was located on Marine Street. He and Anne met in high school, and together they have celebrated 55 years of marriage.

“I have been a patient at Flagler Hospital all of my life, and most recently I visited the Emergency Room after I fell late at night and hit my head,” he shared. “I have always been very impressed with our experiences at Flagler Hospital…no complaints!”

Anne, who has held his hand and stayed by his side through everything, lauded the care Doug has received.

“The staff at Flagler Hospital has been absolutely fabulous to us every time we’ve needed help,” she said. “Everyone is so courteous and accommodating, and they always make sure we are informed about what is happening. We are also very fortunate to have a hospital with such high-level technology right here in the Nation’s Oldest City.”

Golf Classic | On Monday, March 7, 2016, the 3rd Annual Flagler Health Care Foundation Golf Classic took place at Marsh Creek Country Club in St. Augustine, with Hyundai of St. Augustine as the title sponsor. Funds raised from this event each year benefit the Emergency Care Center at Flagler Hospital. This center includes best-in-class imaging and testing capabilities and immediate access to Flagler Hospital’s nationally recognized chest pain and stroke centers, which provide all aspects of interventional care. The Emergency Care Center treats more than 50,000 patients annually, serving residents and visitors of St. Johns County regardless of their ability to pay. It is our goal to continue to maintain top-level equipment in the center so that all patients have the best experiences and outcomes possible.
The Davis Family

Wes and Kate Davis were expecting their second child, a son, in late August 2012. But when Kate went into early labor in late June, nothing could have prepared her family for the unexpected journey ahead.

“Landon was born on July 4th, almost eight weeks early,” she explained. “He was a patient in the Neonatal Intensive Care Unit at Flagler Hospital for three weeks. Everyone took care of us…the nurses and physicians were our guardians during the entire process. We had a two-year-old daughter at home to take care of at that time, too. Having the NICU right here in St. Augustine was a huge blessing for us.”

Today, the Davis family continues to count their blessings for the care they received at Flagler Hospital.

“St. Augustine is a small community with a big heart, and we have the ultimate gratitude for the people who looked after us during that time.”

Oyster Roast | On Sunday, January 31, 2016, the North Shore Connectors hosted the 6th Annual Oyster Roast at the Boating Club of St. Augustine. Funds raised from this event each year benefit the Neonatal Intensive Care Unit and Pediatric Program at Flagler Hospital. Both provide specialized care for some of our area’s youngest residents. The focus of our NICU is to meet the needs of the entire family in a supportive environment. The NICU combines intensive care with developmentally-based care, creating a warm environment for babies with the most advanced technology available.
The Bush Family

In the spring of 2015, Christian Bush went to his doctor regarding an irregular EKG. He started a series of tests with a cardiologist, and during a heart catheterization the doctor discovered four major blockages in Christian’s heart.

“I had other things to take care of, and heart surgery just wasn’t something I had on my agenda,” Christian said. “Reality set in quickly though, and I asked to have the surgery immediately.”

Christian spent the first five days in Open Heart Recovery after his quadruple bypass, and he said he spent that week among hospital staff members who actually cared.

“They call it caregiving, but that can’t actually happen unless people actually do CARE, and everyone at Flagler Hospital who took care of me did,” he said. “And they didn’t just take care of me…they took care of my whole family, including my wife Melody and our children. They also saved my life more than once. I cannot say enough good things about Flagler Hospital.”

Skeet Shoot for the Heart  On Saturday, November 14, 2015, Flagler Health Care Foundation hosted the 5th Annual Skeet Shoot for the Heart at the St. Augustine Rod and Gun Club, with Regency Electric Company, Inc. as the title sponsor. Funds raised from this event each year benefit the Heart Program at Flagler Hospital. The Heart Center at Flagler Hospital has been known as a Center of Excellence serving St. Johns County residents and visitors since opening its doors in September 2004. Thousands of lives have been saved, and thousands of cardiac patients have a better quality of life thanks to the level of expertise and technology offered by the program.
Michael Caprood

In October 2014, Michael Caprood walked into the Emergency Care Center at Flagler Hospital on the brink of death. His condition was rapidly deteriorating and within minutes, he had spiraled into a diabetic coma.

“I thought I had a bad stomach flu,” Michael said. “Nothing seemed to help, and I couldn’t get enough to drink…I was always thirsty. It was getting scary, and my girlfriend called my friend who then took me to the hospital.”

When Michael woke up in a hospital room surrounded by friends and family, a doctor explained that he was suffering from Type II Diabetes. During his five-day stay, Michael received diabetes education from the hospital’s Diabetes Educators, who also connected him with the Good Samaritan Health Center’s Wildflower Clinic for follow-up care.

“After I left Flagler Hospital, I enrolled in the Chronic Care Clinic at Good Samaritan,” he explained. “The nurse practitioner and other people there helped me learn how to check and maintain my blood sugar levels. They also taught me a better way to eat, and how important weight loss could be in managing my condition.”

Over the next year, Michael’s blood sugar levels improved drastically. To date, he has lost almost 40 pounds.

“I don’t know where I would be today without all of the people who took care of me then, and who continue to do so today. I am extremely grateful for each and every one of them.”

Wildflower Clinic | Flagler Hospital partners with the Wildflower Chronic Care Clinic by providing grant funding, as well as diabetic testing supplies, lab work and radiology exams. This effort has resulted in 79% of patients improving their HbA1c, 100% of patients receiving their annual diabetic foot exam and 74% of patients achieving their target blood pressure. In addition to its support of the chronic care clinic, Flagler Hospital also covers the necessary laboratory and radiology exams provided to all the Wildflower Clinic’s patients at no cost, totaling more than $400,000 each year.